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# Effective Simulation Warm-up for a Neonatal Intensive Care Unit

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Emily K. Lada   Anup C. Mokashi  
SAS Institute

James R. Wilson  
North Carolina State University

[www.ise.ncsu.edu/jwilson/informs14-simnicu.pdf](http://www.ise.ncsu.edu/jwilson/informs14-simnicu.pdf)

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**There is no finer investment for any community than  
putting milk into babies.**

**—Winston Churchill (1943)**



# Outline

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- Neonatal Intensive Care Unit of Duke Children's Hospital
- Overview of the Simulation Tool SimNICU
  - Objectives
  - Structure and Operation
- Problems in Warming Up SimNICU
  - Using Warm-Up Procedures for Model Verification
  - Using Warm-Up Procedures for Model Analysis
- Conclusions, Limitations, and Future Work



# Neonatal Intensive Care Unit (NICU) at Duke Childrens' Hospital

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- NICU has 47 “critical-care” beds and 21 “step-down” beds.
- A patient’s acuity level is specified by the nurse:patient ratio.
- Gestational Age (GA) determines baseline length of stay (bLOS) and initial acuity level:
  - If  $GA < 29$  weeks then  $bLOS = (37 - GA) * 7$  days.
  - If  $29 \leq GA \leq 33$  weeks,  $bLOS = (35 - GA) * 7$  days.
  - If  $GA > 33$  weeks, then  $bLOS = 14$  days.
  - If  $GA < 28$  weeks, then acuity = 1:1.
  - If  $28 \leq GA \leq 38$  weeks, then acuity = 1:2.
  - If  $GA \geq 39$  weeks, then acuity = 1:1 or 1:2 with probability 0.5
- Patients with initial acuities 1:1–1:3 can assigned to critical-care beds; step-down beds only for 1:3 patients.



# Current NICU Staffing

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- ❑ Three Neonatal Fellows
- ❑ Four Attending Neonatologists
- ❑ Five Pediatric Residents
- ❑ Five Respiratory Therapists
- ❑ Nine Neonatal Nurse Practitioners
- ❑ **Over Sixty Nurses...**



# Objectives of SimNICU

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- Improve NICU safety and efficiency by determining appropriate staffing levels for nurses to accommodate variations in patient attributes, including acuity and length of stay.



# Structure and Operation of SimNICU

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- ❑ Entities represent babies (Inborn, Outborn-In-Network, Outborn-Out-Network) with a randomly sampled gestational age.
- ❑ Daily arrivals are based on historical data for 2008–2013.
- ❑ Randomly sampled type and timing of various NICU-specific morbidities and the temporal affect on patient acuity.
- ❑ Nurses are assigned to 1, 2, or 3 babies, depending on acuity. Updates to (i) patient acuities and (ii) nurse and bed assignments made every 12 hours.
- ❑ Babies can be transferred from the unit if the daily census reaches a critical level.
- ❑ The model is run for a period of 1 year and the outputs are validated using historical data.



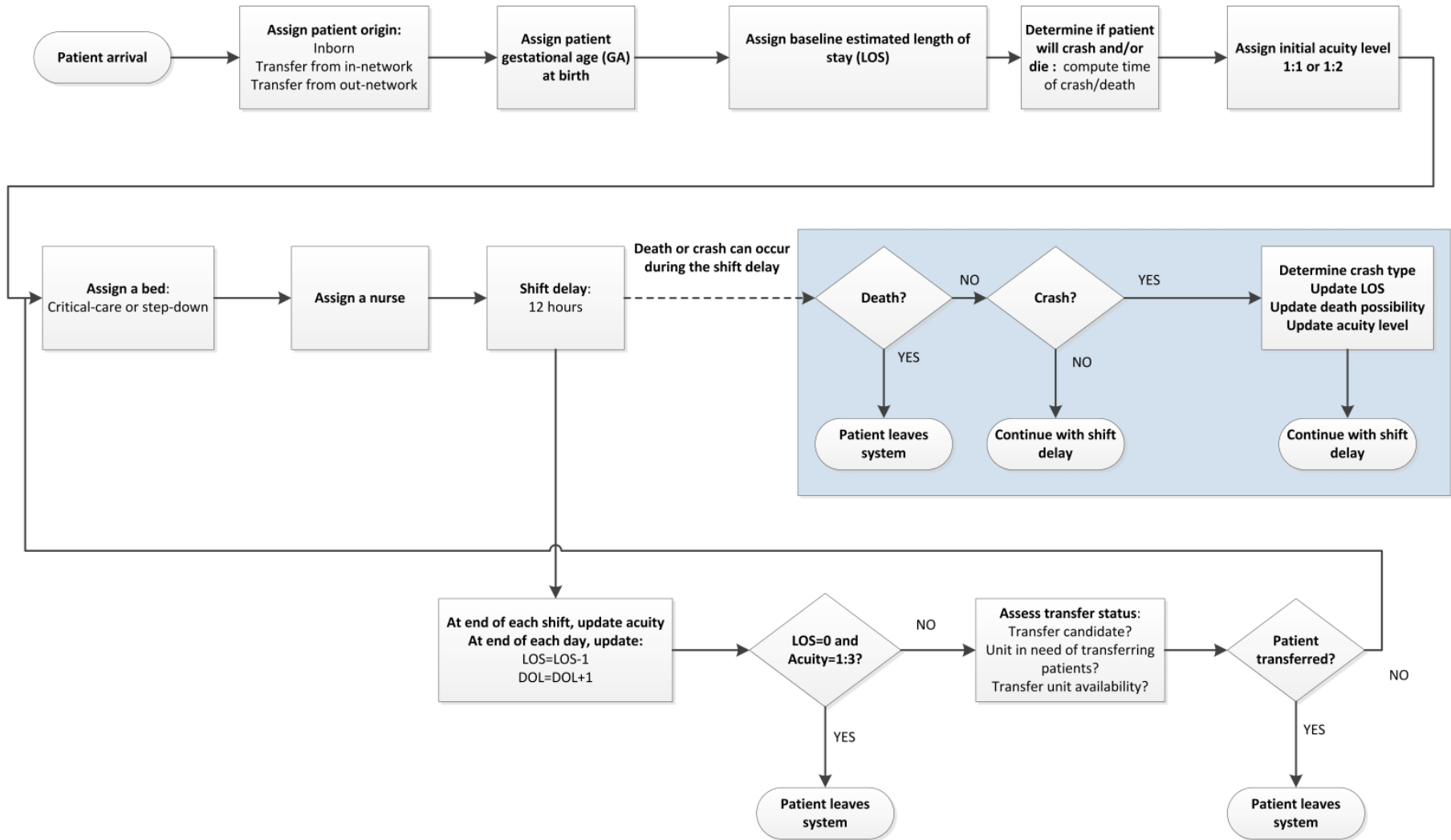
# Main Outputs of SimNICU

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- ❖ Number of Admissions
- ❖ Number of Deaths
- ❖ Number of Transfers
- ❖ Length of Stay
- ❖ Average Daily Census (ADC, time-averaged number of occupied beds per 24-hour period)
- ❖ Total Cost

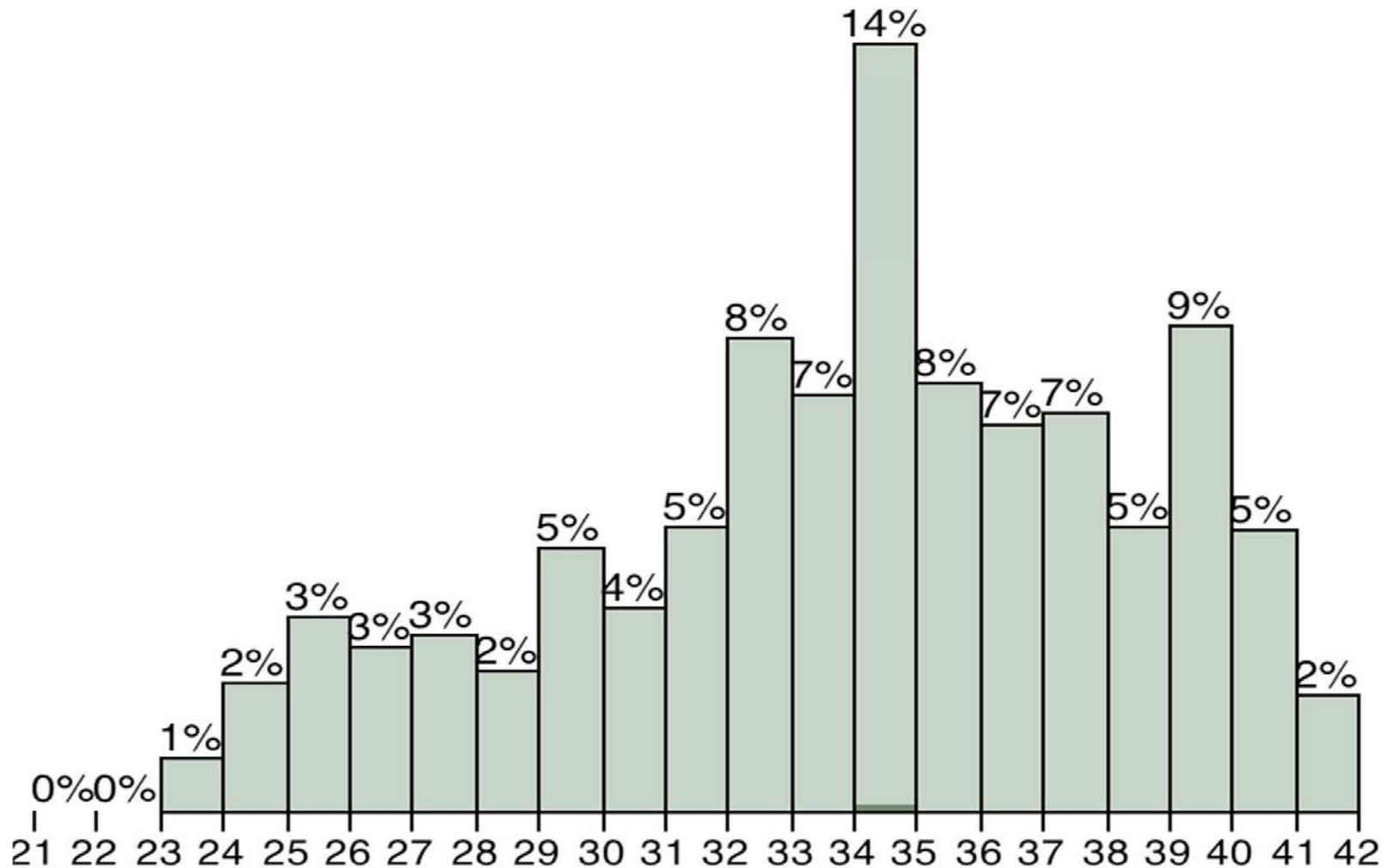


# Flow of Patients in SimNICU





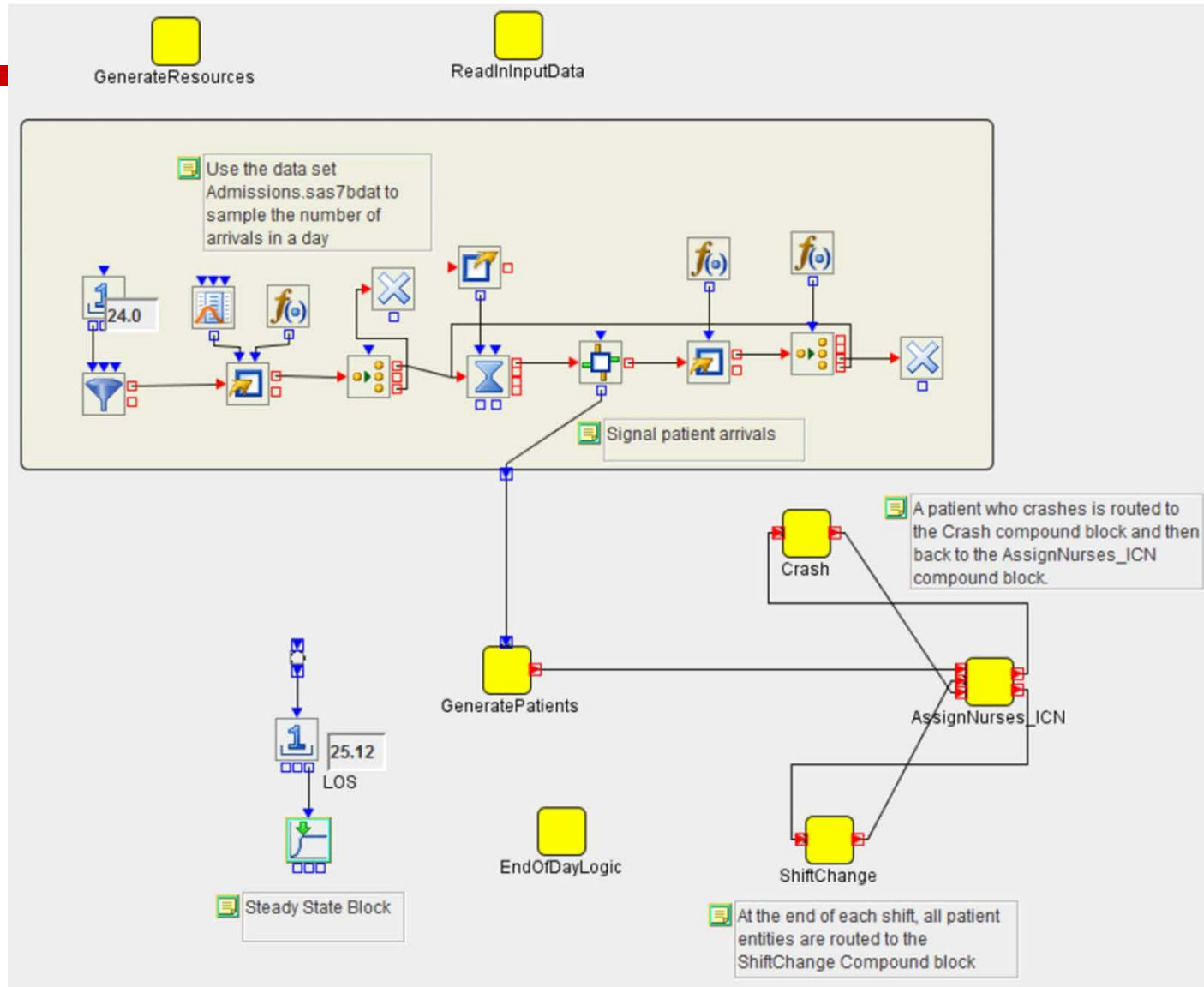
# GA Distribution for Inborn Admissions



Gestational Age (Weeks) for n=3,307 Admissions

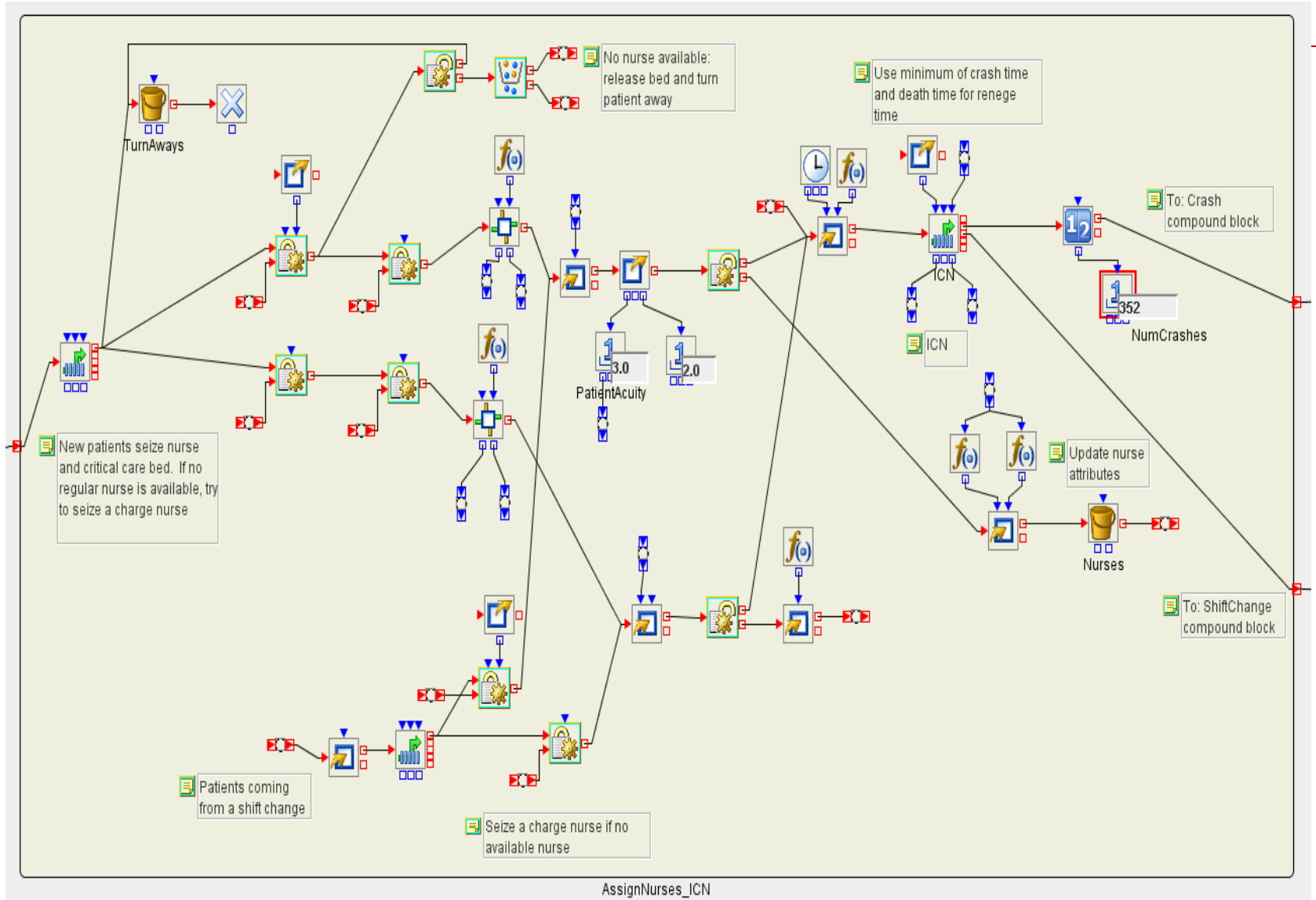


# SAS Simulation Studio Model





# Detailed Patient Flow in SimNICU





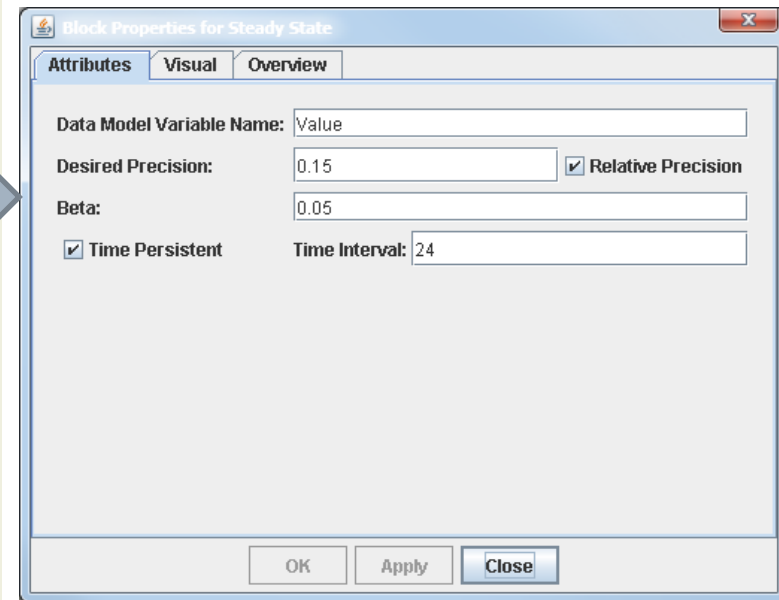
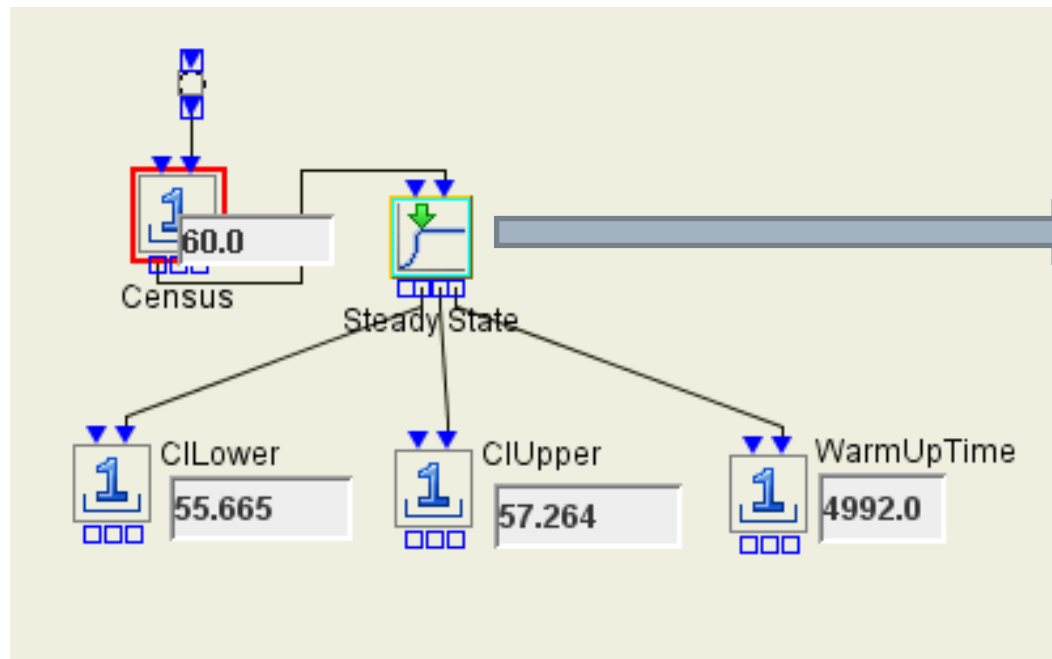
# Problems in Warming Up SimNICU

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- The NICU never shuts down, but it is impossible to know the starting state of the simulation for this system.
- Starting SimNICU from an empty-and-idle initial condition, we need to estimate an appropriate warm-up period and use that for a statistics-clearing time.



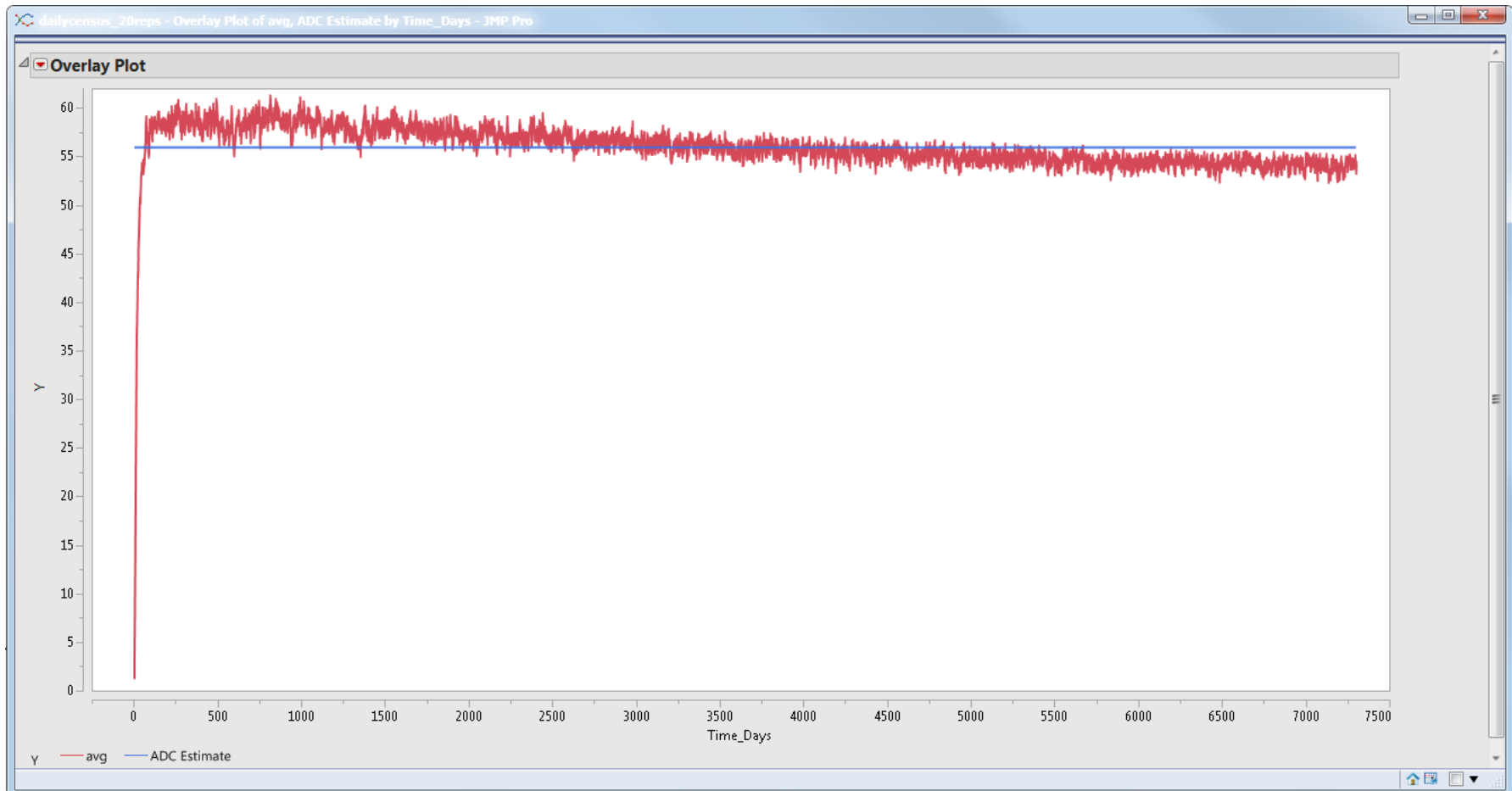
# Estimating the Warm-up Period



Steady-State Block of Simulation Studio Is  
Based on Sbatch (Lada and Wilson 2008)



# Warm-Up Problems in an Early Version of SimNICU



Daily census over 20 yrs averaged over 20 runs: with 24 nurses, neither Sbatch nor N-Skart could identify an appropriate warm-up period. MSER-5 delivered warm-up periods ranging from 65 days to 9.7 yrs, with mean of 5.5 yrs and std dev of 3 yrs.



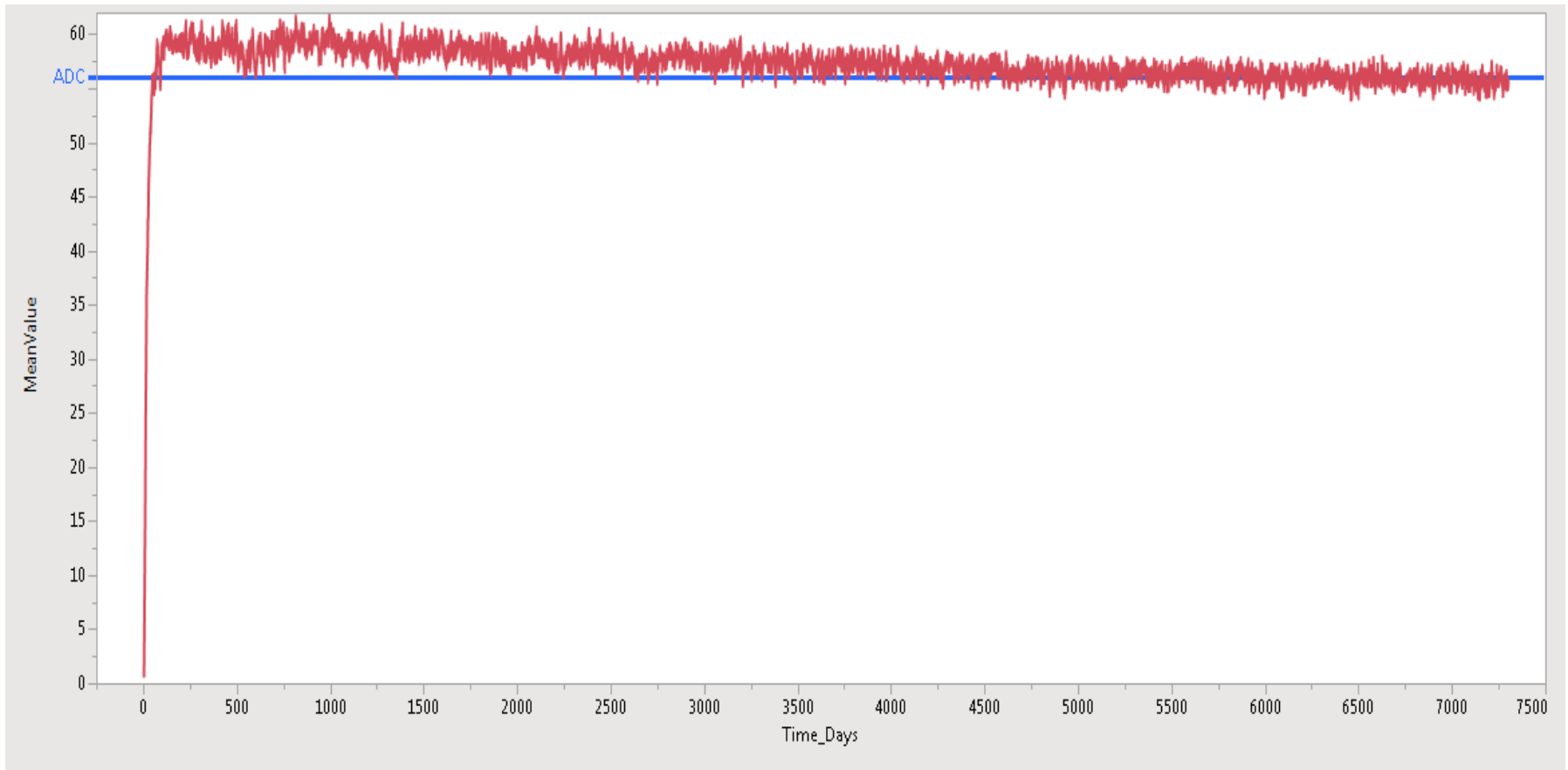
## Using Warm-Up Procedures in Model Verification

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- Since the rate of new arrivals and LOS distributions were not changing over the 20-year time horizon, the average daily census should not exhibit long-term decline.
- We found the number of 1:1 babies was increasing over time because 1:1 admissions that did not crash were not being upgraded to 1:2 within 3 days.
  - This logic error reduced the availability of nurses to care for new admissions.
  - **The reduced availability of nurses to care for new admissions reduced the *effective* admission rate, causing ADC to decline slowly.**



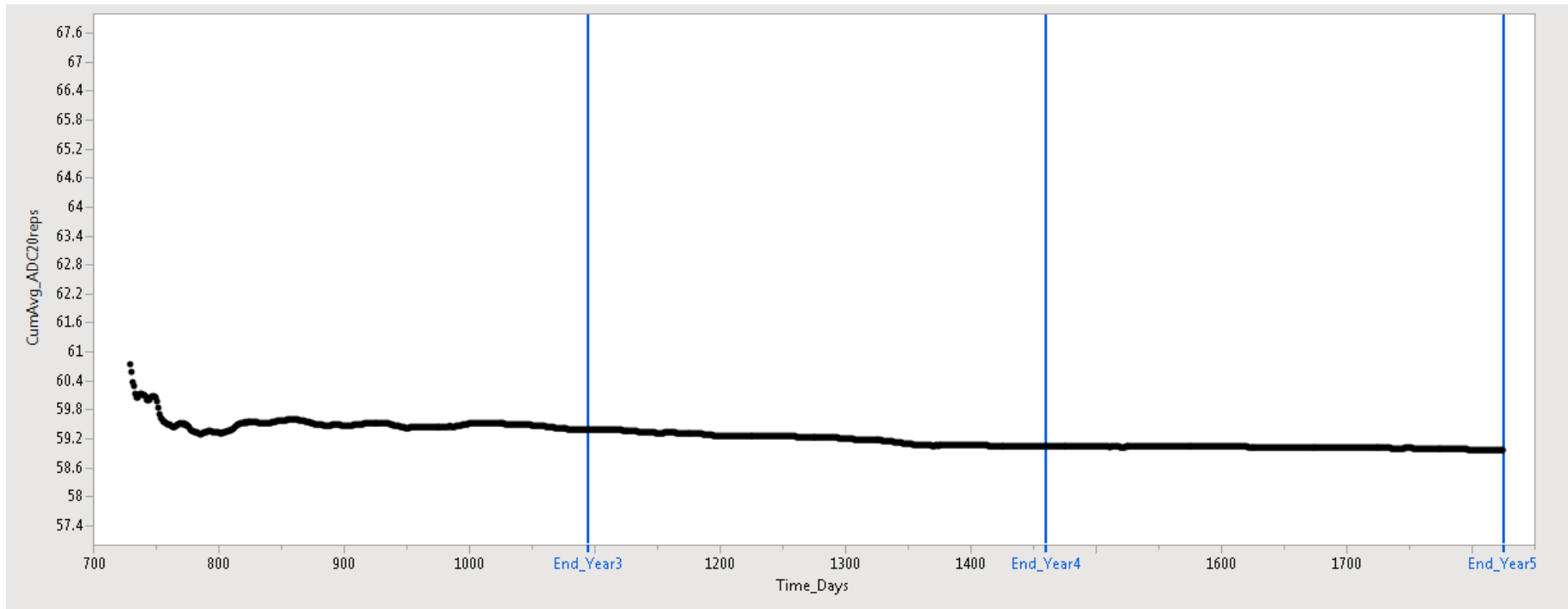
# Warm-Up Profile of Corrected Model



Daily Census for 20 yrs averaged over 20 runs: with 24 nurses, Sbatch and N-Skart identified warm-up periods ranging from 48 days to 7 mo. MSER-5 identified warm-up periods ranging from 25 days to 9.5 yrs, with mean of 2.3 yrs and std dev of 3 yrs.



# Welch's Graphical Method Revisited



- Truncated sample mean averaged over 20 runs with 2-yr warm-up period and with 24 nurses



# Some Recent SimNICU Results

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|                                | Model<br>Mean (95 <sup>th</sup> % CI) | Actual Data<br>N or Mean (95 <sup>th</sup> % CI) |
|--------------------------------|---------------------------------------|--|
| <b>Admissions</b>              | 843 (836, 850)                        | 792 (732, 851)                                   |
| <b>Admissions &lt;28 Weeks</b> | 128 (126, 130)                        | 119 (109, 129)                                   |
| <b>Average Daily Census</b>    | 59 (58.8, 59.2)                       | 57 (54, 61)                                      |
| <b>LOS (days)</b>              | 26 (25, 26)                           | 26 (25, 28)                                      |
| <b>LOS &lt;28 Weeks (Days)</b> | 77 (76, 78)                           | 86 (81, 91)                                      |
| <b>Deaths</b>                  | 35 (33, 37)                           | 38 (34, 43)                                      |

- These results are based on 50 runs of length 3 years, with a 2-year warm-up period and with 24 nurses.



# Conclusions, Limitations, and Future Work

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- SimNICU yields good estimates of annual admissions, transfers, and deaths based on different staffing levels.
- Even though SimNICU is a finite-horizon simulation, it requires effective procedures for determining the length of its warm-up period; and these procedures have also proved to be effective in detecting obscure errors in the underlying model logic.
- Welch's graphical method is a critical tool for checking the warm-up periods estimated by **any** automated method.
- SimNICU will be used to forecast how changes in physical structure, staffing, referral patterns, or patient mix can affect the operation of Duke's NICU and other NICUs elsewhere.



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**QUESTIONS?**